From: gmarshall@bkiusa.com@inetgw

To: Microsoft ATR

Date: 1/24/02 12:22pm

Subject: Microsoft Settlement

There should never have been a case against Microsoft. Microsoft has created a useful (although not perfect) product and has marketed that product well. I think their innovation should not be punished with government watchdogs or regulations because in the end the consumer is the one who pays.